

# Regulations Zwinchalets &-lodges Strandcamping de Zwinhoeve 2024

Strandcamping de Zwinhoeve is affiliated with HISWA-RECRON. As a result, the general HISWA-RECRON conditions for vacation accommodation that can be found on the website apply to this campsite. In addition to these general terms and conditions, we also apply the regulations of Strandcamping de Zwinhoeve.

# Artikel 1: The rental chalets & lodges

On the day of arrvial, the chalet/lodge is available for you from 15:30. You must leave the chalet/lodge before 10:00 on the day of departure.

- 1. Placing an addition tent or party tent is not permitted.
- 2. A camping bed can be reserved (in advance) for free. However, this does not fit in the bedrooms.
- 3. Digging on the place is not allowed.
- 4. All chalets/lodges are non-smoking.

# Article 2: Payment method

If the payment is not in our possession before the set date, we reserve the right to cancel your booking in accordance with the HISWA-RECRON conditions.

#### Article 3: Conditions

On arrival, the holiday maker must report to the reception (during opening hours). If there are changes in the persons you have specified, this must be communicated upon arrival.

### Article 4: Access control

- 1. Each tenant receives an access card to operate the barrier upon arrival at the campsite and a key to open the door of the chalet/lodge.
- 2. It is expressly not allowed to pass on the card to third parties: they must first report to the reception. If we find that you do pass on your pass, we will block it.

### Article 5: Deposit

The deposit of €100 paid in advance will be returned to you by bank after inspection. We need your IBAN number for this. If left negligently, an additional cleaning fee will apply. We charge €10 for a dirty duvet, €15 for not leaving the dishwasher clean/empty, €10 for not taking out the garbage and €15 for not collecting your beds.

### Article 6: Family camping only

Young people under the age of 21 are not allowed on the campsite without their parents or legal quardian.

Young people under the age of 21 may only stay on the campsite if at least one of their parents or legal guardians is present on the campsite and as long as the young people stay on the same field as their parents.

Groups make reservations on request only.

# Article 7: Day visitors

- 1. Day visitors must leave the campsite by 11 p.m. at the latest. Make sure your day visit follows our rules. We consider you responsible for the behavior of your visitors.
- 2. Visitors are not allowed to enter the campsite with their car. They can park it outside the campsite in the parking lot of the municipality (the municipality of Sluis charges parking costs for this).

#### Article 8: Pets

A maximum of 1 pet is allowed in Zwinchalet 502, 503 and in Zwinlodge 504, 505 and 506. Zwinchalet 501 and Zwinlodge 507 are pet-free! The condition is that the pet is kept on a leash at all times, is not left alone and is walked outside the campsite (remember the clean-up obligation). Violation of the rules will irrevocably leads to an immediate end to your stay at the campsite.

#### Article 9: Fire hazard

It is not allowed to make open fire, such as braziers and/or fireplaces. Barbecuing is allowed until 10:00 PM, provided it is done in a safe manner and does not cause a nuisance to other residents. Always keep a fire extinguisher or bucket of water at the ready!

#### Article 10: Car or motorcycle use

- We request that you limit car or motorcycle use to a minimum and only drive at walking pace. The
  car or motorcycle must be parked on your spot. One car can/may enter the campsite per access
  card issued. To minimize the use of the car, an anti-passback system is present on the barrier
  installation. As a result, you cannot leave the campsite until 8 minutes after entering.
- 2. It is not allowed to charge electric cars on the campsite. You can charge it on the Duinweg at the appropriate charging stations. Note: this is paid parking.

#### Article 11: Go-karts, hoverboards, scooters, etc.

Go-karts, hoverboards and powered scooters are allowed provided they are driven at a walking pace. Sit-on hoverboards are prohibited throughout the campsite. This is for the safety of the drivers and all other guests at the campsite.

# Article 12: Drones

To ensure the privacy of our guests, the use of drones is not allowed.

#### Article 13: Rest

- 1. It should be taken into account that it should be quiet on the campsite between 11 p.m. and 7 a.m. It is not allowed to drive over the campsite with cars or other motorized vehicles (the barrier can no longer be opened). Noise nuisance in the broadest sense of the word must be avoided at all times.
- 2. After the reception has closed, in case of emergency, you can use the intercom at the main entrance of the campsite to inform the manager.
- 3. The management reserves the right to deny the person(s) concerned access to the campsite in the event of repeated nuisance.

# Article 14: Waste processing

The campsite offers good options for separating waste. You must deposit your household waste in tied bags in the containers and then close the container again to prevent odor nuisance. Separate containers are available for green waste, paper and glass!

### Article 15: Sports and games

To protect other people's property, it is forbidden to play ball games in the street. You can play football on the playing field behind the large toilet block, at the panna cage or on the beach behind the dunes. The playground is open daily between 09:00 and 21:00. Dogs, balls, bicycles and glassware are prohibited in the playground.

Digging in the playground is also not allowed.

#### Article 16: Disorderly Conduct

The management of the campsite reserves the right to permanently deny access to the campsite to persons who behave in a disorderly manner and who ignore the rules.

#### Article 17: Alcohol and drug use

Consuming alcoholic drinks is only permitted at the place you rented or in the restaurant with associated terrace. Parents or guardians remain responsible for their children at all times and must control or prevent alcohol consumption among them. Alcohol is not served and/or sold to persons under the age of 18. The use of drugs in the broadest sense of the word is strictly prohibited in all buildings and public areas of Strandcamping de Zwinhoeve. Persons who do not comply with these rules will be removed from the campsite.

#### Article 18: Cancellation

In case of cancellation, the HISWA-RECRON conditions apply. You must always inform us of a cancellation in writing.

# Article 19: Reception

The mail can be picked up at the reception in the mailbox under the 1st letter of your last name. Mail to be sent can be handed in at the reception.

Opening hours of the reception, the brasserie and the park shop are indicated on the relevant entrance doors. Keep an eye on these, because they are regularly adjusted, depending on how busy the campsite is.

We wish you a very pleasant stay at Strandcamping de Zwinhoeve and if there is anything we can be of service to you, we would of course like to hear about it!

Strandcamping de Zwinhoeve

Changes subject to change

